

How do I file a complaint against an Officer or Employee of the Police Department?

Complaints will be accepted in person, by telephone, or by letter or email. It is preferred that the complaint be made in person by the individual who is directly involved in the allegation against the Northfield Police Department employee, so we can ascertain as much information as possible to effectively investigate the complaint.

- Usually, a supervisor or member of the Office of Professional Responsibility will take the complaint, but any Police Officer can accept a complaint.
- The complaint will be forwarded to the Chief of Police to determine who will handle the investigation. The complaint will be investigated by the Office of Professional Responsibility, or it will be forwarded to the appropriate Supervisor for investigation. All complaints of officer misconduct shall be accepted from any persons who wish to file a complaint regardless of the hour or day of the week. This includes reports from anonymous sources, juveniles, and persons under arrest or in custody. In the event you wish to file a complaint with the Office of Professional Responsibility we encourage you to do so as soon as possible.